



Yaanma

*Indigenous Leadership and Service Excellence:
Contributing to our peoples prosperity*

Capability Statement

WELCOME TO YAANMA

Yaanma Services is an emerging Indigenous business offering integrated facility services to Government, Commercial & Retail Sectors. With a vision for the future we strive towards embedding a national footprint to ensure that all Aboriginal & Torres Strait Islanders are met with strong employment prospects.

We employ Indigenous Australians wherever possible, all the while ensuring they are met with the support and training needed to embrace a successful career in the industry. Approaching every facility with a readily equipped team means we can secure longstanding platforms for work and development. Yaanma's supportive framework is breaking new ground as we seek to empower not only Individual Aboriginal & Torres Strait Islanders but also the communities in which they reside.

Our majority Indigenous trades team and employees deliver the following specialist services:

- Facilities Management
- Asset Maintenance & Planned Maintenance
- Waste Management
- Specialist & recurring cleaning services
- Pest Control
- Technical trades
- Minor refurbishments & fit outs

CONSTANT SUPPORT

All Yaanma services are supported by over 20 years experience in the Facility Services Industry. Our sister company, TJS Services lends exclusive insight into the management and mobilisation of various degrees of work across sectors. Through this support Yaanma has access not only to an experienced management team, but also a suite of support services including a national 24/7 helpdesk.

INDIGENOUS ORIGINS

Founded in 2016 by the Motlop Family, TJS and Melissa Brennan Yaanma grew out of a mutual desire to close the gap and empower Aboriginal & Torres Strait Islanders in the work force.

This three part union combines the Indigenous knowledge & leadership of two families with the service understanding & expertise of TJS.

The Motlop Family are well-known throughout Australia, from Larrakia and Torres Strait Islander descent, Shannon, Daniel and Steven all have a successful history in AFL football. As part owners of Yaanma, the Motlop bring Indigenous knowledge & strong links to local Aboriginal & Torres Strait Islander Communities

Melissa Brennan has over 7 years experience in the facilities management industry. Melissa is a proud Aboriginal woman and grew up on the NSW south coast. Passionate about making a difference for Aboriginal and Torres Strait Islander communities, she brings a wealth of industry and governance experience to Yaanma.

TJS Services is a National Company with over 20 years experience delivery services across cleaning, fire & safety, security and maintenance. With invaluable industry knowledge, experienced management, and strong networks, TJS is well equipped to support Yaanma. Each year TJS is trusted by over 1,500 clients nationally to provide integrated facility services.

INDIGENOUS DEVELOPMENT GOALS

- Remove employment barriers to enhance and innovate Indigenous activity in the facility services industry
- Facilitate sustainable economic development options that are compatible with Indigenous priorities, while amending Indigenous disadvantage
- Promote mutual and balanced care for community and client by engaging local Indigenous employees and suppliers
- Secure a 50% majority Indigenous work force
- Build a fully independent and established Aboriginal and Torres Strait Islander business
- Engage with key Indigenous job networks ethically and with integrity

CAPABILITY INFORMATION

MAIN BUSINESS ACTIVITIES

We are a nation wide service provider with teams based in NSW, NT, VIC, QLD, SA and WA. Through commitment to our Indigenous Development Goals we care for communities and clients, providing innovative, long term and sustainable service solutions. As a cleaning and maintenance specialist we deploy multi-skilled trade teams with thorough training and 24/7 back of house support to ensure that every member of our team has the resources necessary to deliver to any facility with precision and detail.

SERVICES & INDUSTRIES

Yaanma offers a wide range of quality facility services across Government, Commercial and Retail sectors. Our extensive service offerings include facility management, maintenance and cleaning services.

Facility Management

Managing the various requirements of a facility can be complex and demanding. At Yaanma Services we offer our clients comfort and piece of mind knowing that the diverse requirements of their facility can be managed under one provider. Because we specialise in a variety of services, our multi-skilled local trade teams can deliver to your facility as and when you need. Operating on a national basis also means we can align our services with your business now and in the future as you migrate or grow. Our Facilities Management team invests in long term partnerships and continual results.

Maintenance

Yaanma provides maintenance services for the majority of trades including: preventative and statutory maintenance, responsive and planned repairs, and minor building works:

- Carpentry
- Electricians
- Painting services
- Minor building works
- Plumber
- Locksmiths
- Glazing
- Asbestos removal
- HVAC
- Floor coverings
- Office fit outs

We ensure that all our service technicians have relevant qualifications and certification through our comprehensive contracts administration and induction process.

Cleaning

Providing the full range of cleaning services from general recurring cleaning to specialist cleaning we work closely with each client to identify the unique and specific requirements of their site. Our continuous improvement model ensures we adapt our services over time as the needs of our clients change and evolve.

Our cleaning services include:

- Commercial cleaning
- Window and high window cleaning
- Dusting
- Carpet cleaning
- Environmentally friendly cleaning
- Waste management & recycling solutions
- Commercial hood exhaust and dust cleaning
- Chemicals and consumables disposal
- Medical cleaning services to clinical standards
- Specialised floor care
- High pressure cleaning
- Rubbish removal
- Graffiti removal
- Construction cleaning
- Housekeeping
- Kitchen cleaning
- Event and function cleaning
- Hygiene services

OUR APPROACH

Our approach to delivering facility services surrounds client and community care, we aim to deliver the highest quality service with a positive impact on the economic and social development of communities. In particular our focus is on the development and progression of Aboriginal and Torres Strait Islanders, therefore wherever possible we employ local Indigenous employees and suppliers.

COMPETITIVE SKILLS

Primary Aboriginal Ownership - Advantage of strong personal and business networks within the Indigenous community.

A Company with Purpose - Our focus extends beyond delivering services as we commit to providing support for success.

Understanding of Barriers - We acknowledge the barriers impacting on the Indigenous community. We seek to inspire, motivate and reward by providing direct employment and foster and support professional development.

Experienced - Our local knowledge, combined with our nationally recognised industry expertise, provide us with a concrete foundation to deliver service excellence.

Structured Training - Employee training systems are managed cohesively to ensure staff are well equipped with relevant skills and knowledge.